

QUALITY POLICY

STEM Construction Ltd (STEM) places great importance on the quality of the products and services it supplies to its customers.

The Company is therefore committed to:

- Achieving and maintaining a high standard of service and in a manner that will continually surpass the expectations of the Company's Clients.
- Providing competent and experienced personnel to ensure compliance with business requirements, supported by the Managing Director who facilitates a strategy of continuous improvement.
- Complying with the quality system, ISO 9001:2015 and any other applicable quality requirements at all levels in the Company.
- Ensuring that the Quality Policy is maintained and documented and available to all interested parties.
- Communicating the Quality Policy to all levels within the Company and ensuring understanding, application, and implementation of the policy.
- Implementing a framework for setting, monitoring, and reviewing quality objectives.
- Reviewing the effectiveness of the policy annually through System Audits and the Management Review Process to ensure that the policy continues to support the strategic direction of the organisation.
- Demonstrating continual improvement of the quality management system.

Signed:

A handwritten signature in black ink, appearing to read "S Thornley", written over a horizontal line.

Date:

20/07/23

Stephen Thornley
Managing Director